

Impact on Adult Learning

- 4,800+ Seattle residents attended over 400 English language classes in 2017.
- 82 U.S. citizenship classes were held, and 1,300+ people were helped with citizenship applications and interviews.
- 3,000 adults attended workshops or tutoring that helped with job readiness, GED preparation, life skills and more.
- “A Fake News Survival class” was developed to help communities identify misinformation.

Impact on Local Businesses

- Business librarians held 201 meetings held with local entrepreneurs.
- 2,000 people learned how to start a business at 185 Library events, including the fourth annual Startup Weekend.
- 61 community partners enhanced the Library’s small business program.



The Seattle Public Library’s 2017 Impact at a Glance

Impact on Student Success

- 11,352 kids and teens learned STEAM skills in the annual Summer of Learning program.
- 8,000 free eclipse glasses were distributed for the much-anticipated solar eclipse in August 2017.
- 69 public elementary schools participated in the 22nd Global Reading Challenge.
- 10 Library locations offered 1,153 Homework Help sessions.
- 2,600+ story times were offered in English, Mandarin, Spanish, Somali, Arabic and Vietnamese.

Impact on People in Need

- 50 Wi-Fi hotspots circulated to more than 150 residents of tent cities, with longer, four-month lending periods offering meaningful internet access.
- Services for veterans included help with housing, financial planning, legal issues, access to medical care and more.
- 9,000+ residents received assistance completing income tax returns.

Impact on Cultural & Civic Engagement

- Peak Picks, a new no-holds, no-wait collection of popular titles, was piloted in May and expanded systemwide in November.
- Peak Picks titles were checked out 69,000 times in 2017.
- Outreach with community partners helped grow Seattle Reads program attendance by 55 percent from the previous year.



The Seattle Public Library's **2017 Statistical & Financial Summaries**

Facilities: Central Library, 26 neighborhood branches and Mobile Services **Staffing:** 692 (581 full-time equivalents)

Physical circulation

Print	5,284,970
Media (CDs, DVDs, audiobooks)	3,037,748
Equipment (laptops, tablets, hot spots)	15,280

Total physical circulation **8,337,998**

Digital circulation

E-books and e-audiobooks	2,292,680
Streaming and downloadable media	991,844

Total digital circulation **3,284,524**

Total circulation **11,622,522**

Collection size

Central Library collection	1,365,205
Branch collections	916,086
Digital collection	360,825

Total collection size **2,642,116**

Patron visits

Central Library and branches	5,162,519
Online visits (website and catalog visits)	11,841,385

Total visits **17,003,904**

Service levels and programs

Assisted Information questions answered	742,835
Holds placed on physical or digital items	4,858,296
Database sessions	356,517
Library classes, events or activities	10,965
Library programs attendance	329,395
Computer & Wi-Fi sessions	2,534,194
Volunteers hours contributed by 908 people	27,761

Meeting rooms

Private group rentals	547
Nonprofit groups used free meeting room spaces	47
Programs hosted by the Library in meeting rooms	1,041
Library staff meetings and staff trainings	781

Total meetings supported **2,416**

Operating budget (does not include private gifts)

Personnel	\$54,025,000
Books and materials	\$7,085,000
Maintenance, security and utilities	\$3,087,000
Equipment	\$1,769,000
Supplies	\$747,000
Other	\$4,083,000

Total operating budget **\$70,796,000**