

Impact on Adult Learning

- Working with Literacy Source, offered 50 virtual English Circle sessions, with an attendance of more than 1,030.
- Added access to Northstar Digital Literacy.
- Partnered with Seattle Housing Authority to offer digital literacy training to 51 residents.
- Around 250 people attended Your Next Job appointments.
- Teens from the Rainier Vista and New Holly neighborhoods gained workforce development skills during paid summer internships.
- Created more than 175 virtual programs for older adults.

Impact on Local Businesses

- Held more than 280 virtual one-on-one help sessions.
- Worked with community partners to develop more than 100 virtual events that reached around 1,900 people.
- Offered free access to legal professionals through 24 consults.
- Offered other networking opportunities, with live translation available in Spanish, Vietnamese, Somali, Amharic and Mandarin.



The Seattle Public Library's 2021 Impact at a Glance

Impact on Student Success

- Students participated in over 3,000 virtual tutoring sessions through tutor.com.
- Collaborated with six community agencies and the Seattle Housing Authority to co-design K-5 Library programs and services that reached more than 480 youth and families.
- More than 1,600 students participated in a virtual Global Reading Challenge.
- Offered 95 different virtual story times.
- With a theme of "What's Your Story?," the 2021 Summer of Learning program distributed over 25,000 posters.
- Partnered with more than 70 community-based organizations to distribute more than 14,000 books to more than 10,000 youth.

Providing Access During COVID-19

- In the first quarter of 2021, the Library increased locations with Curbside Service from 11 to 15 and book return locations from 13 to 19.
- In April 2021, we began reopening Library locations. By the end of October 2021, we had reopened all 27 libraries.
- During a record-breaking triple-digit heat wave that hit Seattle in June 2021, expanded open hours at air-conditioned locations and provided respite to thousands of Seattle residents.
- The Library offered a total of 1,335 hot spots to the community, including 775 loaned through our catalog and 325 "outreach" hot spots.

Impact on Cultural & Civic Engagement

- The Library hosted nearly 50 digital author programs in 2021.
- Invited two guest curators to create literature/humanities-related programs on behalf of the Library.
- More than 8,000 people participated in Seattle Reads programming around Brit Bennett's bestselling novel "The Vanishing Half."
- Other 2021 programs included art-centered vaccine clinics, a multi-arts workshop called Art Club with Solid Ground Housing, and the sixth annual Legendary Children event.
- Partnered with Earshot Jazz to create a comprehensive digital collection of its archives.
- Successfully completed conservation work on the Douglass-Truth Branch's historic Soul Pole sculpture.



The Seattle Public Library's **2021 Statistical & Financial Summaries**

Facilities: Central Library, 26 neighborhood branches and Mobile Services **Staffing:** 651 (part-time and full-time)

Physical circulation

Print	3.4 million
Media (CDs, DVDs, audiobooks)	1.1 million
Equipment (laptops, tablets, hot spots)	11,000
Total physical circulation	4.5 million

Digital circulation

E-books and e-audiobooks	4.4 million
Streaming and downloadable media	1.8 million
Total digital circulation	6.2 million
Total circulation	10.7 million

Collection size

Central Library collection	1.02 million
Branch collections	856,000
Digital collection	793,000
Total collection size	2.7 million

Patron visits

Central Library and branches	783,000
Curbside visits	238,000
Online visits (website and catalog visits)	10.4 million
Total visits	11.4 million

Service levels and programs

Assisted Information questions answered	218,000
Holds placed on physical or digital items	4.7 million
Database sessions	259,000
Virtual classes, events or activities	1,100+
Computer & Wi-Fi sessions	637,000

Operating budget (does not include private gifts)

Personnel	\$61.7 million
Books and materials	\$9.4 million
Maintenance, security and utilities	\$4.2 million
Equipment	\$967,000
Supplies	\$771,000
Other	\$5.6 million
Total operating budget	\$82.6 million

Our operating budget figures include gifts from The Seattle Public Library Foundation, which accounted for 4.5% of the budget in 2021. Note that the amount and conditions of Foundation grants are at the sole discretion of The Seattle Public Library Foundation's independent Board of Directors.